



Privacy Policy for Clovers Safety Services Pvt Ltd

Effective Date: 01/01/2025

At Clovers Safety Services Pvt Ltd , we are committed to protecting your privacy and ensuring a safe online experience. This Privacy Policy explains how we collect, use, and protect your personal information when you access or use our online education platform, Skill Clovers, or when you interact with our other services, including offline classes, health and safety auditing activities, and corporate training.

By using our services, you consent to the practices outlined in this Privacy Policy.

1. Information We Collect

We collect different types of personal information to provide and improve our services, including:

a. Personal Identification Information

When you register for Skill Clovers, attend courses, or engage with our other services, we may collect personal information such as:

Full Name

Email Address

Phone Number

Billing Address

Payment Information (e.g., Credit/Debit Card Details)

Job Title/Organization (for corporate training services)

Educational Background (if relevant)

**b. Course and Usage Information**

We may collect information related to your participation in online or offline courses, such as:

Course Enrollment Details (e.g., courses enrolled, completed)

Progress and Completion Information

Interaction with Course Content (e.g., videos watched, quizzes completed)

Attendance Data (for offline and online sessions, including Zoom or other platforms)

c. Technical Data

When you visit our website or use Skill Clovers, we may collect technical data, including:

IP Address

Device Type and Browser Information

Location Data (if enabled)

Cookies and Usage Data (to improve the functionality of our website and platform)

d. Health and Safety Auditing Information

If you engage with our health and safety auditing services, we may collect information related to your company's operations and safety records, including:

Audit Reports

Safety Compliance Data

Incident Reports

e. Communication Data

We collect data when you contact us for support, inquiries, or feedback, including:

Emails

Live Chat Data

Call Logs (if applicable)



2. How We Use Your Information

We use the information we collect for various purposes, including:

To Provide Our Services: To manage your enrollment, process payments, and deliver educational content through Skill Clovers or offline classes.

To Improve Our Platform: To monitor and enhance the functionality of Skill Clovers, including course content, user experience, and technical performance.

To Process Payments: We use your billing and payment information to process transactions for courses and services, including installment payments.

To Communicate with You: To send you course updates, notifications, promotional material (where applicable), or customer service communications.

To Conduct Health and Safety Audits: To assess and audit safety standards and provide feedback or recommendations for improvement.

For Corporate Training: To deliver customized training programs and track progress and outcomes.

To Comply with Legal Obligations: To comply with applicable laws and regulations, including record-keeping for financial or safety-related audits.

3. Payment Information

For installment payments related to courses, Clovers Safety Services uses third-party payment processors to securely handle your financial information. We do not store your full credit/debit card details on our servers. Payment details are encrypted and processed by reputable payment providers. You should refer to their privacy policies for further information on how your payment information is handled.

4. Data Retention

We retain your personal information for as long as necessary to provide our services and to comply with legal, accounting, or reporting requirements. You may request that we delete your personal data if it is no longer required, subject to any legal obligations we may have.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. This includes encryption, access control policies, and regular security audits. However, please note that no method of transmission over the Internet or electronic storage is 100% secure.



6. Sharing Your Information

We do not share, sell, or rent your personal information to third parties for marketing purposes. However, we may share your data with trusted third-party service providers who help us operate our platform and deliver our services, such as:

Payment processors (for course payments)

Hosting providers (for website and platform hosting)

Communication platforms (for delivering online classes via Zoom or other platforms)

Auditing firms (for conducting health and safety audits, if applicable)

These third parties are contractually obligated to protect your data and only use it for the purposes specified by us.

We may also disclose your information if required to do so by law or in response to a valid legal request by authorities.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on Skill Clovers and our website. Cookies are small files that are placed on your device and help us track your activity, preferences, and behavior on our site.

You can control the use of cookies through your browser settings. However, please note that disabling cookies may impact your ability to use certain features of our platform.

8. Your Rights and Choices

You have the following rights regarding your personal information:

Access: You can request access to the personal data we hold about you.

Correction: You can request to correct or update any inaccurate information.



Deletion: You can request the deletion of your personal data, subject to legal or contractual obligations.

Opt-out: You may opt-out of marketing communications at any time by following the unsubscribe link in emails or contacting us directly.

If you wish to exercise any of these rights, please contact us using the information below.

9. Third-Party Links

Our website and platform may contain links to third-party websites or services. This Privacy Policy applies only to Clovers Safety Services and Skill Clovers. We are not responsible for the privacy practices or content of third-party websites. We encourage you to review the privacy policies of those sites before providing any personal information.

10. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. If we make material changes, we will notify you through the contact information we have on file or by posting an updated policy on our website. Please review this Privacy Policy periodically to stay informed about how we protect your information.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us:

Clovers Safety Services Pvt Ltd

Email: info@cloverssafety.com

Phone: 98957 51373

Website: www.cloverssafety.com